

# 2011 Traverse City Water Quality Report

This report covers the drinking water quality for Traverse City Water System for the calendar year 2011. This information is a snapshot of the quality of the water that we provided to you in 2011. Included are details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards.

Your water is surface water and comes from the East arm of Grand Traverse Bay. The State performed an assessment of our source water in 2004. A determination of sensitivity and susceptibility to contamination was made by reviewing our source water geology, intake location, water chemistry, and potential contaminant sources within the source water area. The State has determined that our source water has a moderate geologic sensitivity with a moderate susceptibility to contamination. A copy of this State report may be obtained by logging onto the City of Traverse City website ([www.ci.traverse-city.mi.us](http://www.ci.traverse-city.mi.us)) or by contacting the Traverse City Utility Accounting Office located in the Governmental Center located at 400 Boardman Avenue, Traverse City, MI.

- **Contaminants and their presence in water:** Drinking Water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's **Safe Drinking Water Hotline (800-426-4791)**.
- **Vulnerability of sub-populations:** Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).
- **Sources of drinking water:** The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our water comes from Lake Michigan. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.
  - Contaminants that may be present in source water include:
    - \* **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

- \* **Inorganic contaminants**, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- \* **Pesticides and herbicides**, which may come from a variety of sources such as agriculture and residential uses.
- \* **Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.
- \* **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also, come from gas stations, urban stormwater runoff, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which provide the same protection for public health.

## LT2 Rule

The EPA has created the Long Term 2 Enhanced Surface Water Treatment Rule for the sole purpose of reducing illness linked with the contaminant Cryptosporidium and other disease-causing microorganisms in drinking water. The rule has bolstered existing regulations and provides a higher level of protection of your drinking water supply.

Sampling of our water source has shown the following:

It is important to note that these results are from our raw water source only and not our treated drinking water supply.

Cryptosporidium: (1) Cryptosporidium cyst in one 10 liter volume raw water sample out of 24 samples tested, dated January 12, 2010.

Giardia lamblia: (0)

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly-used filtration methods cannot guarantee 100% removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause the disease, and it may be spread through means other than drinking water.

## Water Quality Data

The table below lists all the drinking water contaminants that were detected during the 2011 calendar year. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing performed January 1, 2011 to December 31, 2011. The State allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. All of the data is representative of the water quality, but some are more than one year old.

### Terms and abbreviations used below:

- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **N/A:** Not applicable **ND:** not detectable at testing limit **ppb:** parts per billion or micrograms per liter
- **ppm:** parts per million or milligrams per liter.
- **Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **Nephelometric Turbidity Units (NTU):** The measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- **Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

### Samples collected at the Water Plant

| Regulated Chemical Contaminants                              | MCL | MCLG | Our Water   | Sample Date | Violation Yes / No | Typical Source of Contaminants  |
|--|-----|------|-------------|-------------|--------------------|---|
| Barium (ppm)   | 2   | 2    | 0.02        | 2011        | No                 | Erosion of natural deposits   |
| Fluoride (ppm)   | 4   | 4    | 0.86        | 2011        | No                 | Erosion of natural deposits; Added to drinking water to prevent tooth decay |
| Regulated Substance  |     |      |             |             |                    |   |
| Turbidity  | TT  | N/A  | 0.01 - 0.12 | Daily       | No                 | Soil Runoff   |
| Turbidity lowest monthly percentage of samples meeting limit | TT  | N/A  | 100%        | Daily       | No                 | Soil Runoff   |

| Unregulated Chemical Contaminants <sup>1</sup> |  | Our Water | Sample Date | Violation Yes / No | Typical Source of Contaminants |
|--|--|-----------|-------------|--------------------|--------------------------------|
| Sodium (ppm)                                   |  | 8         | 2011        | N/A                | Erosion of natural deposits    |
| Sulfate (ppm)                                  |  | 20        | 2011        | N/A                | Erosion of natural deposits    |

<sup>1</sup> Unregulated contaminants are those for which EPA has not established drinking water standards. Monitoring helps EPA to determine where certain contaminants occur and whether it needs to regulate those contaminants.

## Water Quality Data

### Samples Collected in the Distribution System:

| Contaminants Subject to an Action Level | Action Level                    | Our Water                 | Sample Date | Number of Samples Above AL | Violation Yes/No | Typical Source of Contaminants          |
|---|---------------------------------|---------------------------|-------------|----------------------------|------------------|---|
| Lead (ppb)                              | AL = 15                         | 0*                        | Summer 2011 | 2                          | No               | Corrosion of household plumbing systems |
| Copper (ppm)                            | AL = 1.3                        | 0.176*                    | Summer 2011 | 0                          | No               | Corrosion of household plumbing systems |
| Total Chlorine Residual (ppm)           | MRDL = 4.0****<br>MRDLG = 4**** | 0.53 ***<br>(0.35-0.61)** | Weekly      | 0                          | No               | Water additive used to control microbes |

| Disinfection Byproducts             | MCL | MCLG | Our Water                | Quarterly 2011 | Violation Yes / No | Typical Source of Contaminants            |
|-------------------------------------|-----|------|--------------------------|----------------|--------------------|---|
| Total Trihalomethanes [TTHM] (ppb)  | 80  | N/A  | 27.5***<br>(22.0-35.0)** | Quarterly      | No                 | By-product of drinking water chlorination |
| Total Haloacetic Acids [HAA5] (ppb) | 60  | N/A  | 10.3***<br>(9.0-12.0)**  | Quarterly      | No                 | By-product of drinking water chlorination |

\* 90 Percent of the samples collected were at or below the level reported for our water.

\*\* Range of detections in the distribution system.

\*\*\* Highest Running Annual Average

\*\*\*\* The MRDL and MRDLG are effective January 1, 2004. Compliance is based on an annual average.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Traverse City Water Treatment Plant is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

**Monitoring and Reporting Requirements:** The State and EPA require us to test our water on a regular basis to ensure health safety. We met all the monitoring and reporting requirements for 2011.

We will update this report annually and will keep you informed of any problems occurring throughout the year, as required. Copies are available at the Traverse City Water Plant at 2010 Eastern Avenue, the Governmental Center at 400 Boardman Avenue, & the Department of Public Services Building at 625 Woodmere Avenue.

We invite public participation in decisions that affect drinking water quality. City Commission meetings are conducted on the first and third Mondays of each month in the Commission Chambers of the Governmental Center at 400 Boardman Avenue, public comment is welcome. For more information about your water, or the contents of this report, contact Arthur J. Krueger / Water Plant Supt. at 231-922-4920 or email at [tcwtp1@yahoo.com](mailto:tcwtp1@yahoo.com). For more information about safe drinking water, visit the U.S. Environmental Protection Agency at [www.epa.gov/safewater/](http://www.epa.gov/safewater/).

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**State Drinking Water Monitoring Requirements Not Met For**  
**CITY OF TRAVERSE CITY**

The City of Traverse City (City) is required to monitor your drinking water for chemical contamination on a regular basis. The results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We are informing you that a required sampling event was missed during the first quarter of 2012 (January 1 to March 31, 2012). This was due to a change in City water treatment plant personnel during that timeframe. On April 16, 2012, the required follow-up samples were taken and the testing results were well below the allowable limits. Although there is no risk to you, we are required to provide you this information and will do so in the future in the unlikely event that another sample is missed. Since the City did not collect the two required samples by the deadline of March 31, 2012, two violations were issued under the Michigan's Safe Drinking Water Act, 1976 PA 399, as amended, and the administrative rules promulgated hereunder. These violations **do not** pose a threat to you or the quality of the water supply and again there is no risk to you.

**What should I do?** There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time.

The table below lists the contaminants the City of Traverse City did not properly test for and when follow-up samples were collected.

| Contaminant           | Required sampling frequency | Number of samples taken | When all samples should have been collected | When follow-up samples are required to be collected |
|-----------------------|-----------------------------|-------------------------|---|---|
| Total Trihalomethanes | 1 sample every quarter      | 0                       | 3/31/2012                                   | *4/31/2012  |
| Haloacetic Acids      | 1 sample every quarter      | 0                       | 3/31/2012                                   | *4/31/2012  |

\*Follow-up samples were taken April 16, 2012.

For more information, please contact Mr. Gene Sleder, Water Treatment Plant Chief Operator, at 231-922-4920, or Mr. Dave Maynard, of the Department of Environmental Quality, at 231-876-4481.

Please share this information with all the other people who drink this water, especially those who may not receive this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

More information about your drinking water is available from the Environmental Protection Agency's Office of Water Home page at: [www.epa.gov/safewater/dwinfo.html](http://www.epa.gov/safewater/dwinfo.html).

CERTIFICATION:

WSSN: 06640

Violation No.: 2012-2, 2012-3

County: GRAND TRAVERSE

I certify that this water supply has fully complied with the public notification regulations in the Michigan Safe Drinking Water Act, 1976 PA 399, as amended, and the administrative rules promulgated thereunder.

*Gene Sleder* Chief Operator F-1  
 Signature: Title:

5-15-12  
 Date: